

ORACLE COLLABORATION SUITE 10g

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- Oracle Mobile Collaboration
- Oracle Discussions
- Oracle Web Conferencing
- Oracle Messenger
- Oracle Workspaces

Oracle Collaboration Suite 10g offers customers a suite of enterprise-class real-time collaboration, communication, and content management applications that enable organizations to increase user productivity and service levels while reducing total cost of ownership. Oracle Collaboration Suite 10g is the first complete suite to integrate unstructured content (documents, images, etc.), email, calendaring, and real-time tools directly into enterprise business processes. The suite leverages Oracle Database 10g and Oracle Application Server 10g to provide secure and reliable access from desktop clients such as Microsoft Outlook™, Web browsers, and a wide range of wireless devices including PDAs, phones, and voice handsets.

COMPONENTS

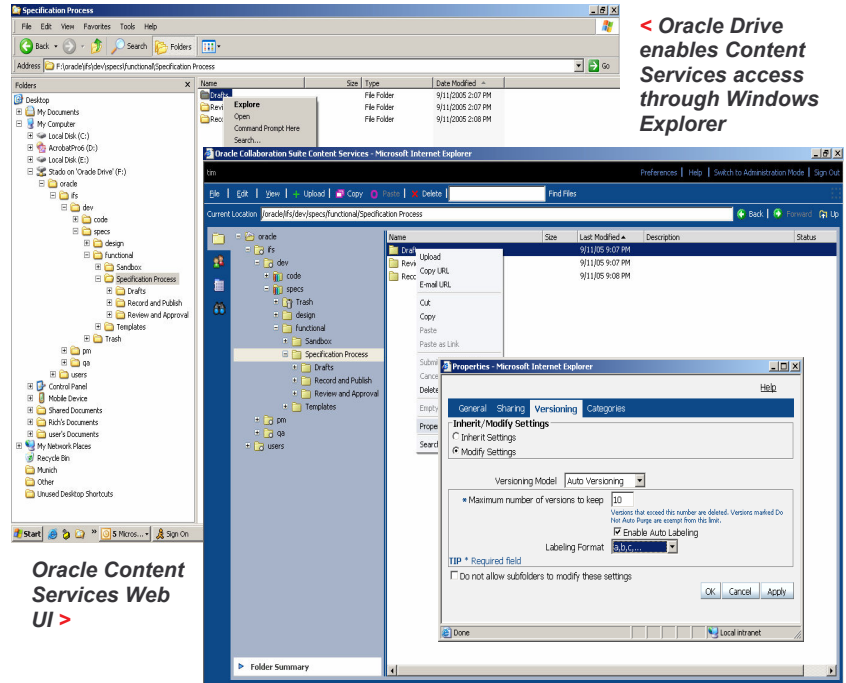
"Oracle's ECM strategy is taking shape: deliver broadly applicable, scalable content management technology at price points making enterprise wide deployments affordable."-- Oracle Readies An Enterprise Content Management Offering, Forrester Research Inc., December 2004

Oracle Content Services

Oracle Content Services is the file and content management component of Oracle Collaboration Suite. Built on the proven and powerful Oracle Database 10g and Application Server 10g, Oracle Content Services delivers a new level of functionality, usability, and expandability. Content Services provides precisely the tools and facilities needed to manage the content explosion, reduce risk associated with information discovery and information loss, and establish a broad range of content compliance policies. This new functionality is seamlessly surfaced in familiar environments, when and where users need it, and without changing the way they work.

Oracle Content Services delivers a rich experience for both Web and Windows desktop users. A new, highly interactive, and dynamic Web interface allows content to be easily accessed anytime anywhere from any Web browser. With regulatory compliance issues becoming increasingly important, Oracle Content Services provides a dynamic records management Web UI with secure login that permits file plan-based record organization, record search, and flexible classification and retention policy management. Oracle Content Services now supports workflow through the Oracle BPEL Process Manager and also includes powerful capabilities that allow workflows to be associated with specific folders and automatically triggered when events such as document check-in or deletion occur in those folders.

“Oracle built OCS on the Oracle database, thereby differentiating it from its competitors that run on proprietary, nonrelational databases. OCS stores everything — from configuration data and account information to voicemail and faxes — in a single repository so firms can scale and manage their message repositories by adding capacity to the familiar Oracle database.”—Oracle’s Path To Collaboration Success, Forrester Research Inc., June 2004



< Oracle Drive enables Content Services access through Windows Explorer

Oracle Content Services Web UI >

Oracle Mail

Oracle Mail provides a true unified messaging infrastructure by storing all messages – including emails, voicemails, and faxes – in a single Oracle10g Database.

Oracle10g Database, the world's leading information management platform, enables Oracle Mail to offer unmatched data availability, data integrity, and short recovery time and fault-tolerance capabilities, while eliminating the need to synchronize or administer multiple stores. Oracle Mail also takes advantage of the Oracle10g Database’s Real Application Clusters, multi-threading, parallel processing, high availability support, and high performance so thousands of users can run with rapid response times and without the system going down.

Oracle Mail is designed with the idea that there should be no barriers to access, supporting a wide range of work styles to enable an individual to use the messaging client of their choice. Users can opt to use any IMAP or POP client such as Netscape Messenger, Mozilla Thunderbird or Microsoft Outlook Express. Oracle Mail also supports desktop email access through Oracle Connector for Outlook, and browser-based access through Oracle Web Access. Additionally, through Oracle Mobile Collaboration, critical mail can be accessed through any wireless device or phone while away from the office.

“OCS includes traditional groupware capabilities like email, calendaring, and contacts, as well as a document sharing system. The suite also provides mobile device support, storage of voicemails and faxes, and Web conferencing capabilities, which makes Oracle an important player in the emerging unified synchronized communications market. Refreshingly, OCS delivers all of these capabilities through a single product with one simple per-user price.”—Oracle’s Path To Collaboration Success, Forrester Research Inc., June 2004

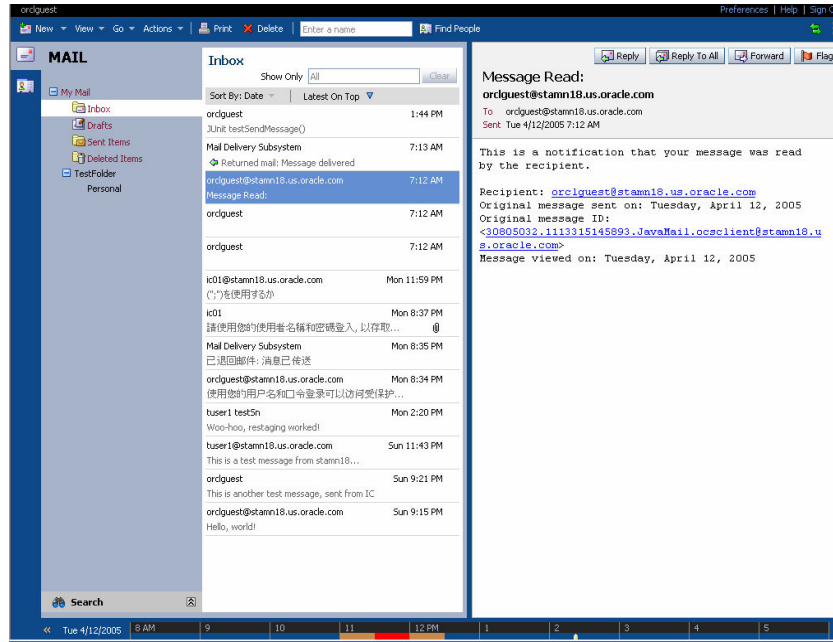


Figure 2 – Oracle Web Access Client UI

Oracle Calendar

Oracle Calendar is powerful time management built for today’s enterprise, combining advanced group and resource scheduling functionality with a wide range of access methods to give you up-to-date calendar information - anytime, anywhere, and on any platform you need it. An extensible platform based on a centralized real-time architecture, Oracle Calendar provides the ability to connect time and location-based information across enterprise applications to optimize business processes throughout your organization.

Oracle Calendar provides a full range of client access methods to serve the most diverse workforce, from the integrated Oracle Connector for Outlook, to the rich feature set of the desktop clients (for Windows, Mac and Linux), and the anywhere convenience of the web client. In fact, flexibility and choice are what Oracle Calendar is all about, because everyone has different ways of managing their time. Oracle Calendar also includes PDA synchronization for your calendar with support for Palm OS (Windows or Mac), or PocketPC, to enable full two-way synchronization of meetings, appointments, contacts, notes and tasks to their handheld, and updates directly between your device and the Calendar Server. Additionally, through Oracle Mobile Collaboration, you can receive SMS alerts of calendar events or browse your calendar from your mobile device, or even synchronize your calendar over the air.

Oracle Voicemail and Fax

Oracle Voicemail & Fax leverages Oracle Database 10g to deliver a cost-effective alternative to the common proprietary voice mail systems. Oracle Voicemail & Fax accomplishes this by converging voice and data platforms into standards-based infrastructure with the high availability, scalability, and security features not

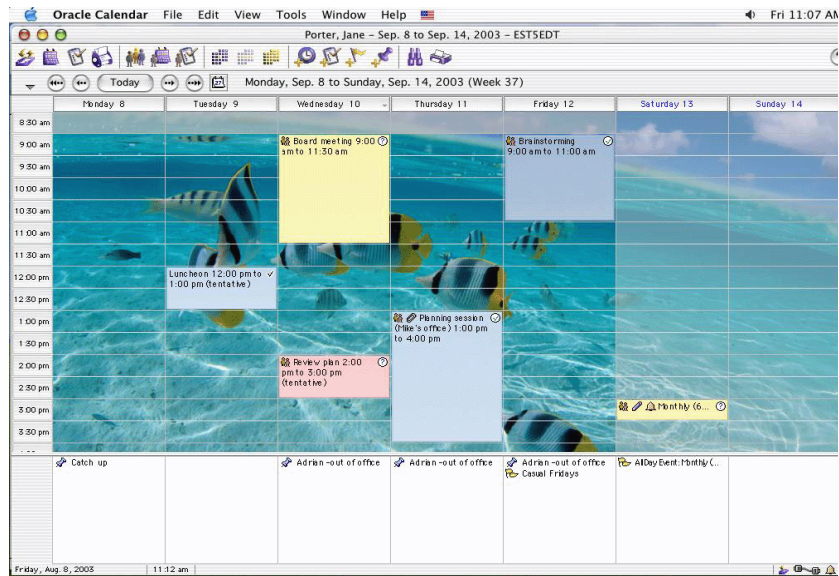


Figure 3 – Oracle Calendar Desktop Client 10g for Macintosh

normally available in conventional voicemail systems. Oracle Voicemail & Fax integrates with existing telephony infrastructures and Voice over IP to leverage current investments, allowing you to upgrade to next generation technologies at your own pace.

Oracle Voicemail & Fax leverages the Oracle Mail message store for storage of voice mail messages as a .wav file for voicemail and .tif file for fax. Oracle Database 10g provides the storage and common access methods for e-mail, voice mail, and fax messages in the appropriate standard MIME format (that is, VPiM for voice mail and fax messages) within the same repository. Oracle Voicemail & Fax provides access to voice mails through multiple channels including the telephone, standards-based clients (either IMAP4 or POP3), and through the Web. This provides for great flexibility in accessing messages from any computer system and allows users to forward these messages to anyone with access to e-mail.

Oracle Mobile Collaboration

As more and more employees are on the move, users need to operate on the road or at home, as if they were in the office. With Oracle Mobile Collaboration, there are no barriers to information with the flexibility to let you choose how to access your information when you're on the go. Oracle Mobile Collaboration is designed for diversity, reliability, and security with support for a wide range of devices: mobile phones, Blackberrys, Smartphones or PDAs. Built for manageability with automated device set-up and account provisioning, managing your fleet of devices with Oracle Mobile Collaboration is simple and convenient.

Oracle Collaboration Suite provides a flexible set of mobile access components, deployable in full or in modules. Give users the power to drive business on the go, with options for retrieving and responding to email messages, meetings and contacts, depending on working style and device. Options include convenient Mobile Push Mail, intelligent Mobile Data Sync, and a number of intuitive Mobile Collaboration methods.

Oracle Discussions

Oracle Discussions 10g is an intuitive web-based application that enables users to post messages and questions, share answers and ideas on a particular theme or subject. These message exchanges are stored in the highly scalable and reliable Oracle 10g Database, taking advantage of Oracle's core competencies in providing access to, and securely storing and managing all types of information. Users will be able to collaborate within the business context - within the structure of categories, forums and topics - for increased personal productivity. In addition to the web interface, Oracle Discussions can be made accessible through other applications like portals and websites.

Oracle Real Time Collaboration

Oracle Collaboration Suite 10g provides an integrated real-time collaboration solution – the only secure, presence-aware, solution designed to help an enterprise realize new levels of business efficiency, impact, and influence. With Web Conferencing, Instant Messaging and Voice Chat capabilities, Oracle Real-Time Collaboration enables individuals, teams and entire organizations to detect presence and collaborate instantly, streamline processes and meet overall business goals. When enterprises integrate these real-time capabilities into their existing business applications and processes, they enable faster business results. Integrated services enable smart collaboration across various lines of businesses that are tailored to their specific needs and provide a secure medium to collaborate in real-time while retaining auditable records to meet corporate governance and regulation needs.

“Oracle Web Conferencing—is anything but a ‘me too’ product. Rather, it provides an innovative approach to real-time collaboration that could propel it to the forefront of the online meeting space—particularly for those companies that like the control and price point that deploying their own collaboration platform internally entails..”—Oracle Web Conferencing, Patricia Seybold Group, Inc. 2004

Oracle RTC Messenger Console

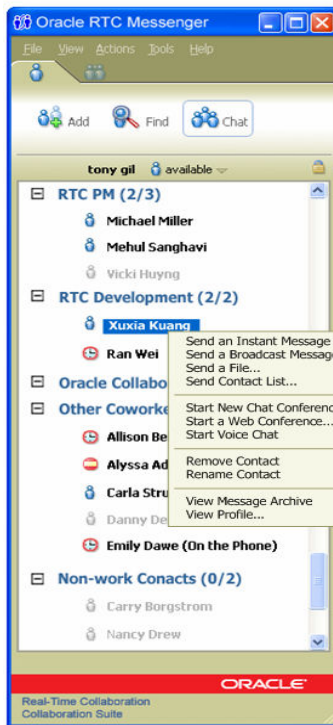
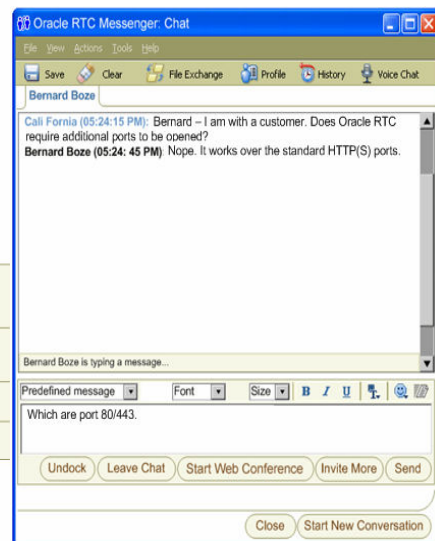


Figure 4 – Oracle Messenger 10g UI



ORACLE COLLABORATION SUITE 10g

KEY BENEFITS:

Oracle brings together the essential components of collaborative productivity. These components include:

- Content Enabled - Oracle Collaboration Suite provides seamless management of all structured and unstructured information
- Communication Enabled - Oracle Collaboration Suite provides real-time communication tools at the right time to support business process
- Collaboration Enabled in Context - Only Oracle supports the integration of content and communication tools into process driven applications through a service oriented architecture.

Oracle Workspaces

Oracle Workspaces 10g provides services to manage team activities, coordinate member participation with different access roles, and to organize and share information among team members. Within a Workspace, a user is able to share documents, hold discussions, administer meetings, and manage tasks. Oracle Workspaces leverage all Collaboration Suite services (including Mail, Calendar, Content, Discussions, Presence, Web Conferencing, and Instant Messaging) and make them available to users, as they need them. Oracle Workspaces will enable easy organization of team content without making copies. End users will access their Workspace content using familiar clients such as Outlook™ and Thunderbird for email, Calendar desktop and web clients, or WebDAV file browsers. Oracle Workspaces will provide transparent interactions with the deployed services, while maintaining consistency, relationships, and appropriate access privileges for all team resources.

Oracle Workspaces SDK will enable customers and partners to take advantage of Oracle Workspaces services within the scope of their own applications. Applications developed with the SDK share core features with the Oracle Workspaces clients, allowing users to switch tools as they see fit. This enables customers to deploy Oracle Workspaces services for their users to collaborate on business activities through their own applications or through the Oracle Workspaces client.

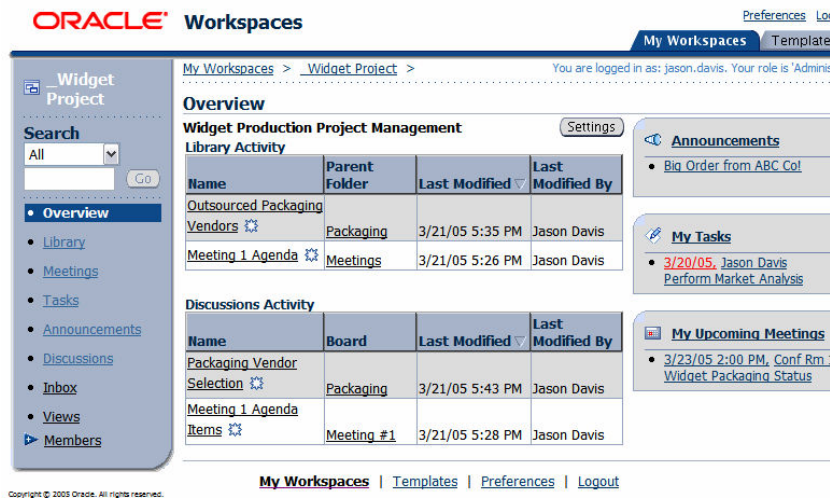


Figure 5 – Web Based UI within Workspaces 10g

For more information

To see what's new in the 10g release of Oracle Collaboration Suite, see the Collaboration Suite 10g Overview at:

www.oracle.com/technology/products/cs/index.html