

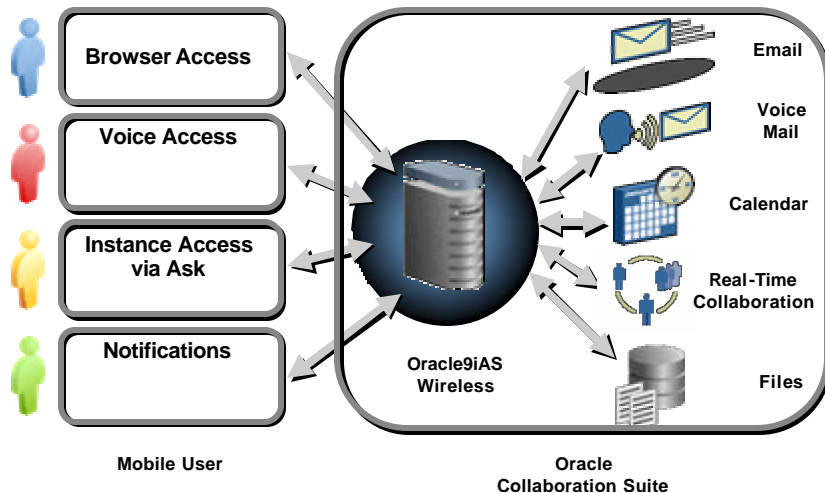
# ORACLE COLLABORATION SUITE ORACLE WIRELESS & VOICE

## ORACLE WIRELESS & VOICE

### KEY FEATURES

- Access email by voice, from the browser on mobile device, or via familiar native email clients
- Lookup into corporate directory from any device
- Manage personal address books from any mobile device
- Access Oracle Files by voice, SMS, or browser. Send as email attachment or fax a file from any mobile device
- Receive alerts for appointments and important mail by SMS, voice, email, pager, or Fax
- Pull in your appointments, browse and fax network files, lookup into corporate directory instantly from SMS or any IM client
- Define how you want to be contacted based upon your availability

*In today's increasingly complex world of communication, employees who wish to remain in touch at all times demand an increasing range of devices and networks. Oracle Collaboration Suite empowers your employees to always stay in control by providing them multiple channels to access critical collaboration information. With Oracle Collaboration Suite, employees can access their email and voicemail, manage their appointments, lookup into corporate directory, browse and fax shared online files from any mobile device with browser, via speech from any telephone, or instantly by SMS. Oracle Collaboration Suite also keeps your employees notified of important email, voicemail, appointments, and reminders via email, SMS, voice alert, pager, or Fax.*



### Real-time Browser Access From Any Mobile Device

Oracle Wireless & Voice provides highly optimized wireless access to collaboration information from any mobile device with browser capabilities. Here are some of the tasks an employee can perform from browser on his mobile device:

- Access, reply, or forward their email and voicemail
- View, modify, cancel, or change status of their appointments
- Lookup in corporate directory or personal address book
- Browse Oracle Files and select a file to fax

Collaboration Suite wireless applications are highly optimized for mobile browsers

**ORACLE WIRELESS &  
VOICE**

Wireless & Voice Access optimizes your investment in Oracle Collaboration Suite by extending its collaborative power to mobile users anywhere, anytime.

By providing employees universal access to corporate productivity tools – Email, Voice Mail, Calendar, Files, Directory – enterprises can increase productivity and reduce costs as well as open up new revenue opportunities.

**RELATED PRODUCTS**

The following products are available as part of Oracle Collaboration Suite:

- Oracle Email
- Oracle Voicemail & Fax
- Oracle Calendar
- Oracle Files
- Oracle Web Conferencing
- Oracle Ultra Search

**FOR MORE INFORMATION**

[www.oracle.com/ip/dep/oycs](http://www.oracle.com/ip/dep/oycs)

Technical Information:

[otn.oracle.com/products/cs](http://otn.oracle.com/products/cs)

of varying capabilities and devices of different form factors allowing most effective and user-friendly experience. For example, *Mobile Inbox* feature provides faster, personalized access to mail by allowing user to create virtual Inbox to receive only urgent mail, mail from last 24 hours, only voicemails, only fax messages, or mail from selected senders.

**Ubiquitous Voice Access**

Employees can now retrieve and reply to Email, manage appointments, or call someone from address book via voice from any phone. To get voice access to Collaboration Suite, employees call a Voice Gateway from the phone and interact with a spoken interface. The Collaboration Suite voice-enabled applications respond to both voice and touchtone commands, and run on any Oracle-accepted VoiceXML gateway with speaker-independent speech recognition.

**Instant Access via Ask from SMS or Email**

In Release 2, employees can also access Collaboration Suite via Ask from SMS, 2-way pager, or any email client. Employees can send simple Ask commands via SMS or email to pull in their appointments for the day, to modify or cancel a meeting, to lookup employee information in corporate directory or personal address book, or browse a files catalog to select a file to fax or send by email.

For example, user can send Ask command "cal" via SMS to pull in all appointments for the day, or "search joe harris" to lookup Joe Harris in corporate directory.

**Multi-Channel Alerts & Notifications**

Oracle Collaboration Suite keeps your employees notified — when they receive specific e-mail or voice-mail, when important events are added or updated in their calendar, when they are invited to a web conference, or as a reminder for important meetings and web conferences. Unique benefit to employees is the freedom to specify which channel they want to receive these notifications: by SMS, MMS, email, voice alert, 2-way pager, or Fax.

**Presence & Availability Management**

Oracle Collaboration Suite availability management capabilities puts user in control by allowing him to create a profile that defines where they are during the day and how they want to get notified at this location. Employee's availability information is published thru the corporate directory, so that anyone with right privileges can determine the best method to contact this employee at any given moment in time.