



ORACLE COLLABORATION SUITE 10g MOBILE COLLABORATION OVERVIEW

No barriers to access

When you're on-the-go, you never want to be out of touch. Oracle Collaboration Suite Mobility is designed to meet the needs of today's diverse enterprise workforce, with solutions to support all networks and device types – from mobile phones to PDAs, Blackberrys and Smartphones. Oracle Collaboration Suite Mobility's context-sensitive solutions offer the flexibility to let you decide how you want to receive and respond to your priority mail, meetings and contacts, giving you the power to drive business wherever you are. Administrators get simple provisioning and over-the-air device management with the ability to activate user accounts, push mobile clients out to devices, and update devices with the latest upgrades, so users get up and running fast, and stay running. And, as a solution based on open-standards, your investment is protected for future generations of devices, you benefit from lower costs, and you get the same end-to-end security, scalability, reliability, and integration with existing business processes you've come to expect from Oracle.

End-user Features and Enhancements

Enabling Collaboration for Everyone

No barriers to access mean access for everyone. Oracle Collaboration Suite 10g includes new functionality and updates to an already wide and intuitive portfolio of mix-and-match mobile access methods, to further match your working style and device type. Collaboration Suite 10g includes new convenient Mobile Push Mail access, as well as improvements to intelligent Mobile Data Sync, and Mobile Voice Access.

ORACLE[®] Collaboration Suite Mobile Preferences

[Return to Portal](#) [Logout](#) [Help](#)

You are logged in as: syncuser1

Add New Mobile Phone

Your communication devices represent the various ways you can be reached, e.g. by email or on your mobile phone. On this page, you can add a new mobile phone to your communication devices. Cancel Ok

TIP A configuration message can be sent to your mobile phone to automatically configure your device. Select the following checkboxes and click the Configure button to start the installation process of the desired applications on your device.

* Name
 e.g. My Nokia, My New Cell Phone, etc.

* Mobile Phone Number
 Country code, area code, and number (e.g. +1 650 555 1234)

Carrier & Model
 Select service carrier Select manufacturer and model

Mobile Email
 Enter the Email address for your mobile phone.



Add Mobile Phone

Click the Ok button to add the new mobile phone, or click Cancel to leave this page without saving your changes.

Mobile Browser Access

URL <http://csmddev.oraclemobile.com/ptg/rm>
 ID 1514555555
 PIN Enter your PIN.
 Note: If you access from a trusted device, you will only be prompted for your PIN.

Automatic Configuration

A configuration message can be sent to your mobile phone to automatically configure your device. Select the following checkboxes and click the Configure button to start the installation process of the desired applications on your device.

- Mobile Browser Access URL Bookmark
- Mobile Push Mail Client
- Mobile Data Sync Client

Easy user self-provisioning makes the getting started simple and

Real-time, Always-on Mobile Push Mail

Oracle Collaboration Suite already includes the ability to access email from wireless devices via any mobile browser or voice. Oracle Mobile Collaboration 10g pushes email messages to your mobile device in real time without requiring any user intervention.

- *Based on open-standards:* Oracle's unique proposition is that its push email solution is completely based on open standards and is truly device-agnostic and network-agnostic.
- *End-to-end secure, reliable, enterprise-class solution:* Deployed behind the firewall, Oracle Mobile Push Mail 10g provides an end-to-end secure and reliable enterprise-class solution for mobile users.
- *Folder, attachment, and filter support:* Oracle Mobile Push Mail solution includes full support to push any IMAP folder, and push/truncate/open/view attachments. It will allow a user to create/modify filters to specify which email they want to be pushed to mobile devices or the desktop.
- *Real-time message synchronization:* Oracle's continuous, two-way real-time push solution ensures that any changes on the handheld device (i.e. delete an email, respond to an email, read to unread) are automatically synchronized with the server wirelessly. Likewise, changes from the server are wirelessly reflected on the handheld in real time. No cradle, desktop software or manual reconciliation is required.
- *Expanded device support:* Oracle's continues to work directly with the device or the OS manufacturer to enhance their native IMAP client with P-IMAP extensions. In this release, Oracle Mobile Push Mail will be available for most popular devices including Pocket PC, Palm, Symbian, and Blackberry devices.

Intelligent Mobile Data Sync

Mobile Data Sync means no cradles, and no desktop or corporate network dependencies.

Improvements to the over-the-air SyncML/OMA-DS-based Oracle Mobile Data Sync 10g includes features for tighter integration, overcoming current limitations, and enhanced security:

- *Tighter integration with Oracle Collaboration Suite:* Integration with Suite level services will allow users to reuse Wireless PIN and Account numbers.
- *Enhanced security:* Mobile Data Sync will support MD5 authentication for added security.
- *Improved performance:* Sync Server will include fixes to overcome existing limitations relating to resetting data on the device, and traveling across time zones.
- *Expanded device support:* Oracle continues to work closely with vendors such as Sony Ericsson, Motorola, and Nokia towards timely support of their latest and greatest for this release, such as the new family of Nokia 9500 Communicators. Smartphone users also gain access to the powers of Sync Server.

Intuitive Mobile Voice Access

Using voice commands to access information remains one of the most intuitive access methods on the market, and is accessible and affordable regardless of who you are—because it works on any mobile phone or landline. Improvements in Mobile Voice Access in Collaboration Suite 10g includes:

- *Voice access to Corporate Directory:* A new voice-enabled directory application allows a caller to find a co-worker in the corporate phonebook by speaking their full name, first name, or last name. Once found, the caller can hear the co-worker's contact information, call the co-worker, or send the co-worker an email message.

Administrator Features and Enhancements

When it comes to mobility, enterprise-ready means easy to manage. Oracle Collaboration Suite Mobility provides the means to get your users up and running fast – and keep them there – with its automated services. Activate user accounts, push mobile clients out to devices, and update devices with the latest upgrades -- all without placing a call to IT.

- *Over-the-air Provisioning:* Mobile Device Management takes the pain out of managing your fleet of devices, with simple and convenient administrative tools and over-the-air device provisioning. Simple set-up, configuration and maintenance of a wide range of individual devices, groups of devices or entire deployments takes the error out of traditional user-based methods, and maintains that end-users get the highest levels of service levels regardless of their mobile access choice
- *Built on standards:* Oracle OTA configuration is based on open industry standards, and will be available for the widest range of devices available in the market.
- *Protect from unauthorized device access:* Powerful over-the-air functionality includes the ability to install and update the Mobile Push Mail and Mobile Data Sync clients, and remote profiling and blocking of unauthorized devices to prevent access to email and calendar.

Conclusion

Oracle Collaboration Suite provides customers with a suite of enterprise-class communication and content management applications on an enterprise platform for reduced total cost of ownership while increasing user productivity. Oracle Collaboration Suite is the only collaboration platform offered today that addresses the broader problem of efficient, scalable, and reliable enterprise communications and content. With Collaboration Suite 10g, Oracle will provide a wide range of features and enhancements that will create end-user delight, enable ease of administration, and provide developers with tools to extend, and integrate, Oracle Collaboration Suite with other applications.

For more information on Oracle Collaboration Suite, visit <http://otn.oracle.com/products/cs>.

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